Zadie Moon

San Francisco, CA | 510-326-1895 | zadiemoon.println@gmail.com | LinkedIn | Portfolio

EDUCATION

Northeastern University**,** Oakland, CA 12/2025
MS in Computer Science GPA **3.95/4.00**
Concentrations: **AI / Machine Learning, Human-Centered Interaction**
Relevant coursework: Artificial Intelligence, Machine Learning, NLP, Human-Computer Interaction
Honors & Awards: Dean's List, ClimateJustice 1st Place Award, Graduate Student Leadership Award

Mills College, Oakland, CA 06/2022
BA in Public Health *Concentrations:* **Health Equity, Spanish** GPA: **3.98/4.00**
Honors & Awards: Summa Cum Laude, Eco-Justice Leadership Award, Trefethen Award, Palladium Society, Swim D3 Recordholder

TECHNICAL SKILLS

Languages & Development: Python, Java, C/C++, JavaScript, Typescript, React, Node.js, HTML/CSS.
AI/ML: LLMs (RAG, fine-tuning, multi-agent workflows), PyTorch, TensorFlow, NLP, multimodal models.
Cloud & Deployment: AWS, GCP, Azure; ML production deployment; scalable systems design.
Product & Process: Agile/Scrum, Jira, product strategy, process re-engineering, UCD (Figma), analytics.
Certifications: Human Subjects Research (CITI, 2023), AI First Product Leadership, Project Risk Mgmt (LinkedIn, 2024)

WORK EXPERIENCE

Product Manager, AI Agentforce | Evenness, San Francisco, CA 08/2024 – 01/2025
- Partnered with clients to design accessible **AI-powered interfaces**, presenting demos that improved adoption rates by 30%
- Developed the **roadmap** and **GTM** strategy for autonomous **AI agents**, accelerating time-to-market by 20%.
- Collaborated with engineering, design, and QA teams to deliver prioritized features two weeks ahead of schedule, reducing development cycle times by 25% and achieving a 95% on-time release rate.
- Implemented rigorous **A/B testing** and heuristic evaluations to refine UI components, driving a 30% increase in accessibility compliance and enhancing the overall user experience across customer-facing platforms.

AWS Apprenticeship | Amazon Web Services (AWS) Remote, CA 11/2024 – 04/2025
- Selected as one of 15 participants in AWS's competitive pre-career product design and engineering program focused on developing scalable, user-centered **cloud solutions**.
- Partnered cross-functionally with engineers, designers, and product mentors to prototype and iterate on internal tools using AI/ML services, Conducted **user and product research** to identify friction points in cloud workflows; presented data-driven recommendations to enhance scalability, and end-user experience, improving efficiency for enterprise workflows.
- Applied product methodologies to guide development and delivery, combining technical insight (**Python**, **data analysis**) with strategic decision-making and user empathy.

UX Research Intern | One Degree Inc., San Francisco, CA 08/2021 – 08/2022
- Conducted **38+ user research studies** to understand barriers low-income families face in accessing free resources, reducing task completion time by 22% and boosting satisfaction.
- Queried, cleaned, and analyzed large datasets using **SQL and Excel**, identifying friction points that decreased abandoned search sessions by 20%.
- Designed **data-driven dashboards** and **Figma prototypes** to guide product decisions and improve search flows, increasing user retention by 28% and engagement by 25%.

LEADERSHIP EXPERIENCE

Founder & Lead, Google Developer Group @ Northeastern University, Oakland 08/2024 – 08/2025
- Led 9 organizers to deliver hackathons, conferences, and AI/ML workshops for 2,000+ students.
- Moderated 6 industry panels and **built partnerships** with **Google, Pinterest, Salesforce, Apple** to 10X engagement.
- Secured sponsorships and coordinated logistics with industry partners, increasing event funding and participant reach by 95%, resulting in 40+ career growth opportunities delivered.

AI Graduate Researcher | Khoury College of Computer Sciences, Oakland, CA 06/2024 – 05/2025
- Built an LLM-powered training platform for mental health practitioners, and designed bias and usability evaluation frameworks, improving decision-making accuracy and ethical compliance by 37%.
- Prototyped agentic workflows for clinical training simulations using **RAG** pipelines and **fine-tuning**, enhancing realism and reliability by 42%.
- Trained models on patient–provider interaction data, reducing model bias by 28%.